



## SPEAKER'S BIO



### **JUDY CORTEZ**

COMMISSIONER  
FEDERAL MEDIATION AND CONCILIATION SERVICE

Commissioner Judy Cortez is assigned to the San Antonio, Texas field office. Judy has successfully mediated collective bargaining agreements in the private, federal and public sectors utilizing traditional and collaborative bargaining processes. She has extensive expertise in designing programs that will assist labor and management in improving:

- workplace disputes
- diversity awareness
- successful labor/management committees
- contract administration
- problem solving
- effective communication and
- decision making

Commissioner Cortez brings strong facilitation skills to help labor and management navigate through change, goal setting, benchmarking results and developing action plans. She successfully assists parties in taking advantage of technology using video and teleconferencing tools.

Prior to joining FMCS, Commissioner Cortez worked for Travis County managing a client-based data system of over 450,000 confidential records for a department. During her 22 year tenure, she advocated for and helped develop a successful Labor Management Partnership that still exist today. Judy earned her Graduate Degree in Political Science-Legal Studies from Texas State University.